

WHY AUDITS & ASSESSMENTS ARE SO IMPORTANT:

Correction of erroneous claim handling issues

Recommendations for a superior system of handling claims

Improved efficiency.

Reduced Costs.

What gets measured gets done, what gets audited gets done right.

Taking Care of YOUR business.

Organizational Solutions Inc. sees Audits and Assessments as an essential component of looking after your workforce and your workplace.

We recognize that the quality and effectiveness of our programs are why our clients trust in our success, and so each project is designed and managed to minimize human and financial loss.

We measure and provide you with data regarding all our results.

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**ORGANIZATIONAL SOLUTIONS INC.
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AUDITS AND ASSESSMENTS



“The RIGHT care, at the RIGHT time, for the RIGHT outcome ©.”

Organizational Solutions Inc.'s CADMAT® tool uses evidence based best practice to evaluate your disability management program. It identifies strengths and gaps and results in the formulation of solutions to more effectively manage disabilities and the resultant costs.

Insurance Company Audits

The primary purpose of plan audits or claims activity analysis is to complete a comprehensive independent review of disability or WSIB / WCB / CSST plans and their administration. An in depth claims analysis can assist in ensuring all claims are managed in accordance with the contract / legislation in order to minimize cost and reduce ongoing lost time. Claim reviews can also identify trends that may otherwise go unnoticed. Once errors and trends are identified, a program can be developed to improve processes and reduce costs.

Among the many benefits of having an Audit done by Organizational Solutions Inc. are:

- Ensuring your workplace meets exacting insurance standards for plans and administration.
- Reducing costs by improving efficiency while identifying errors.
- Can aid the morale and retention of your employees by ensuring the proper roles and responsibilities are assigned.
- Gives you the solutions to have your optimum workplace.

The key objectives of these reviews include:

- Problem and solution identification
- Claims Activity Analysis
- Review of work practices & procedures
- Identification of trends for development of prevention programs
- Establish baseline performance and benchmarking with best practices
- Financial Analysis
- Formulation of action plans to improve claim handling and contain costs

Benefits of Audit and Claims Activity Analysis include:

- Improved efficiency by the insurance carrier
- Realignment of roles and responsibilities to improve efficiency (internal or external)
- Correction of erroneous claim handling issues (WSIB / WCB / CSST or Insurance)
- Recommendations for a superior system of handling claims
- Reduction in LTD reserves and the resultant premium costs
- Reduction in WSIB / WCB / CSST costs